



When life-threatening illness or injury strikes, every second until treatment counts. Emergency transport may be critical to survival and recovery. In a region with a large, widely scattered rural population, rapid emergency air transport is essential.

## Common Questions

### How far will Careflight travel?

Careflight has helicopters in Aberdeen and Sioux Falls that will travel within a 125-mile radius. Our fixed-wing planes based in Sioux Falls respond to emergencies outside the radius as needed across South Dakota, Nebraska, Iowa and Minnesota.

### Does the membership include my spouse and children?

Careflight covers you, your spouse and unmarried, dependent children up to age 26 based on guidelines of the Young Adults & Affordable Care Act.

### Will the Careflight membership pay for transportation to another hospital once the patient is stabilized?

No. Careflight membership only applies to emergency situations.

### Who determines if a situation is an emergency?

The treating physician typically determines if a situation is an emergency.

### Will Careflight travel outside the 125-mile radius, such as to Texas or Arizona?

No, the Careflight membership is for emergency travel only.

For Medicare members, you must have Medicare Part B for Careflight services to be covered. However, Medicare may only cover up to 80 percent of the bill, leaving you with a significant amount of out-of-pocket costs.



Call **605-322-4750** or go to **Avera.org/careflight** to become a Careflight member or learn more about the program.

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# CAREFLIGHT

## EMERGENCY AIR TRANSPORT

Member Information



605-322-4750

[Avera.org/careflight](https://Avera.org/careflight)



Careflight brings state-of-the-art medical technology to people in the region who need immediate emergency care. Our air transport team is equipped to administer trauma care in the air. The flight team has expertise in:

- Obstetrics
- Neonatology
- Pediatrics
- Medical/surgery
- Cardiology
- Burns
- Neurology
- Trauma



The Careflight medical flight crew is in constant communication with Emergency Department providers and trauma team members. As a result, Careflight patients are virtually within the trauma center while still in the air.

## Become a Careflight Member

The cost of emergency transport often exceeds \$10,000. To ensure full coverage, we offer the Careflight Membership Program for an annual fee of \$49.

As a member, you'll have full protection for yourself and immediate family\* members in need of emergency medical transport.

Careflight will bill your insurance carrier, and the payment will be accepted as paid in full. This means Careflight emergency air transport costs are completely covered. If you have no insurance, as a Careflight member we will cover the entire cost of your air transport in emergency situations.

*\* See family definition on enrollment form*

*Careflight services provided by MRIS, LLC, Avera McKennan Hospital & University Health Center and Med-Trans Corporation.*



## Medical Crew and Capabilities

- Flight nurse with critical care experience certified in trauma nursing, advanced cardiac life support and specialty flight nursing for adult and pediatric patients
- Maternal flight nurses with advanced skills, experience and certification in maternal medicine
- Neonatology and pediatric teams specially trained in neonatology and pediatric medicine
- Paramedics certified in advanced cardiac life support, trauma care and specialty flight care
- Respiratory therapists with advanced training across the life span

