

It's Time to Respond to the CENSUS!

ONLINE OPTION : Computer, Tablet, Smartphone

2020census.gov



PHONE IN OPTION - TOLL-FREE NUMBER *

Phone lines are open every day from 7am to 2am Eastern Time.**

English	844-330-2020
Spanish	844-468-2020
Chinese (Mandarin)	844-391-2020
Chinese (Cantonese)	844-398-2020
Vietnamese	844-461-2020
Korean	844-392-2020
Russian	844-417-2020
Arabic	844-416-2020
Tagalog	844-478-2020
Polish	844-479-2020
French	844-494-2020
Haitian Creole	844-477-2020
Portuguese	844-474-2020
Japanese	844-460-2020
Telephone Display Device (TDD)	844-467-2020

If you have not received your Invitation to Respond to the Census, that's ok. When you respond, you'll just indicate that you don't have a Census ID, and you'll then enter the address for which you are responding. Remember to count yourself and all others who are living with you as of April 1, 2020.

* Live telephone support will begin on March 9, 2020 and end on August 14, 2020.

** In limited instances, staffing adjustments due to COVID-19 have led to increases in call wait times, affecting different languages at different times. We are actively working to reduce wait times. Thank you for your patience.

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How You'll Know it's Time to Respond to the CENSUS!



WHAT WE WILL SEND IN THE MAIL	
On or between	You'll receive:
March 12-20	An invitation to respond online to the 2020 Census. (Some households will also receive paper questionnaires.)
March 16-24	A reminder letter.
	If you haven't responded yet:
March 26-April 3	A reminder postcard.
April 8-16	A reminder letter and paper questionnaire.
April 20-27	A final reminder postcard before we follow up in person.

If you have not received your Invitation to Respond to the Census, that's ok. When you respond, you'll just indicate that you don't have the 12 character code, and you'll then enter the address for which you are responding. Remember to count yourself and all others who are living with you as of April 1, 2020.

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